



# Nebraska Orthopaedic ASSOCIATES / Loess Hills Orthopaedics

Orthopaedics • Sports Medicine • Joint & Hand Specialists

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## PATIENT RIGHTS AND RESPONSIBILITIES

### You have the Right...

- To make decisions regarding your care and treatment.
- To receive considerate and respectful care.
- To discuss with your physician, your diagnosis, treatment, prognosis and any instruction required for follow-up care.
- To refuse treatment to the extent permitted by law and to be informed of the medical consequences of your decision.
- To expect your personal privacy to be respected, and that all records pertaining to your care will be treated as confidential.
- To expect that the clinic will provide reasonable access to care within its capacity, without regard to race, creed, national origin, age, sex, handicap.
- To know by name the physician and staff caring for you.
- To choose participation in research projects, if wanted.
- To expect reasonable continuity of care.
- To examine and receive explanation of the medical bill.
- To know what rules and regulations apply to you.
- To request a second opinion from another physician and change physicians.
- To expect reasonable safety as far as the office practice and environment are concerned.

### You Have the Responsibility...

- To cooperate with our physician and healthcare personnel.
- To accept the consequences for your actions if you refuse treatment or do not follow the instructions of your caregivers.
- To participate in setting goals for your recovery.
- To provide accurate information, including significant changes, about present complaints, past illnesses, hospitalizations, new or discontinued medications, and other changes relating to your health status.
- To notify your physician, or nurse if you do not understand your diagnosis, prognosis, treatment or goals.
- To accept the financial obligation associated with your care.
- To know and follow office rules and regulations.
- To inform personnel of your Advance Directives.
- To advise the staff of any dissatisfaction you may have in regard to your care.
- If you have any questions about Rights and Responsibilities, or feel your rights have been violated, please talk to your clinical staff member or Practice Manager. If more assistance is needed, please contact our office.
- This office is in compliance with privacy issues in regards to your medical and financial records and any personal information that you may be required to provide.

(financial policy on back- pt copy)